



### Big Brands

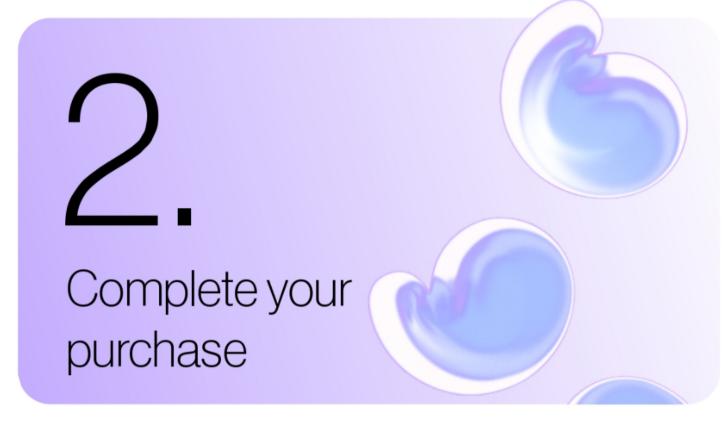
is excited to announce we're now partnered with cashew, bringing you another way to pay at checkout. Cashew allows you to buy what you want now and pay in 3 or 6 monthly installments. No interest or added fees when you pay on time.



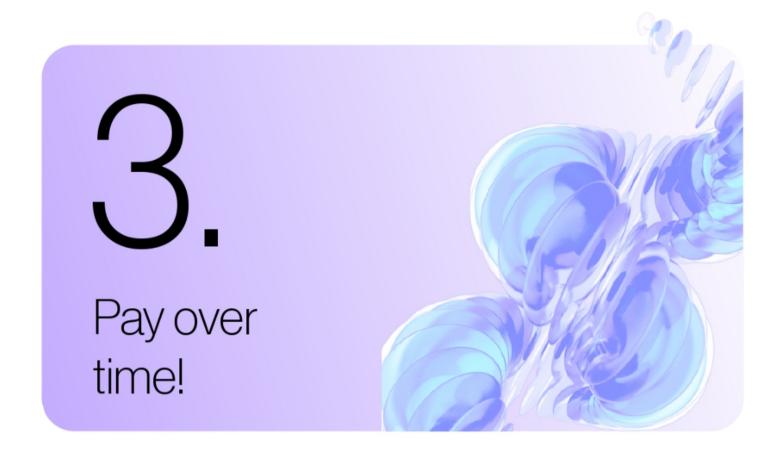
# Just follow these 3 simple steps and get ready to pay your way



Pop your favourite pieces into your basket and head to checkout as usual.



Enter a few pieces of info for receive an instant application decision. You just need to be at least 21,



Pay in 3 or 6 monthly installments, taken automatically and with no additional fees\* when paid

#### Select cashew at the checkout

There's no better way to pay for your purchases than over time.

After all, why settle for one payment when you can split it into

3,6 or 12 months?

#### Transparent

You will never pay more that the price of your purchase

#### Flexible

You choose the payment schedule that works for you

#### Fair

No late fees or penalties of any kind, ever

### What is cashew?

Pay your way. Cashew is a zero interest and free alternative payment method, created to make budgeting easier by breaking payments down. Allowing you to pay over time easily whilst your order is shipping straight away.

### How do I use cashew?

Just shop on \*your website\* and check out as normal. At checkout, choose cashew as payment method.

You will be directed to the cashew checkout page to enter information (mobile number, email, Emirates ID) and provide payment details (Visa or Mastercard)

### Am I eligible to use cashew?

As long as you are over the age of 21, are using a UAE phone number, email address, UAE debit or credit card, and Emirates ID (valid for at least 90 days) you are eligible to use the cashew payment option if available to you at checkout.

## Will there be any further/additional costs?

No further fees will be charged as long as the instalments are paid on time (there is a fee for late payments, more details further down the FAQs)

## How do I know when to pay the instalments?

The first installment is made at the time of purchase, the remaining instalments will then be paid automatically every 30 days in equal instalments from your selected card.

Worry not! We will send you a remainder when your next payment is due. Also, the installments are taken automatically so you don't need to worry about missing any payments as long as the bank account selected has sufficient funds.

If you would like to pay in advance, you can log in to your cashew account (web or app) and manage your payments.

## What if I can't pay an instalment?

If funds are not available in your bank for cashew to automatically take, you will be charged a late payment fee which is equal to of 2% of the installment due, with a minimum of 20 AED for every month you miss a payment.

# What happens if I cancel or return my order?

Cashew returns follow our standard returns and refund process (link). As soon as \*shop name\* has accepted your cancellation/return, your refund will be automatically processed by cashew (if any) and future scheduled instalments will be cancelled or the amount changed for any future instalments.